



ACTION TAKEN REPORT (2018-2019)

Student satisfaction surveys are an important tool for measuring the effectiveness of education and identifying areas for improvement. By gathering feedback from students about their experiences in the classroom, the College can gain valuable insights into what is working well and what needs to be changed. This information can then be used to make informed decisions about curriculum development, teaching methods, and resource allocation.

After the feedback reports from the students and the teachers, the following action taken by the College:

1. Most of the students were satisfied with the completion of the syllabus and the study environment of the College.
2. There is demand from teachers and students to increase the number of smart classrooms and the College has put forward a proposal for a new academic building.
3. To increase the water connections all over the College, especially to the Toilets.
4. For the drinking water facility, the College has proposals to the higher education department for the connections in the College.
5. To encourage the students into extracurricular activities, the College playground has been extended. This will be beneficial for the physical development of the students.
6. To encourage the students to go to the library and make use of most of the resources, the library reading room has been upgraded.
7. To create awareness among students regarding the Grievance Redressal Committee.



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Memo No. 18465/0-6/24

Date : 21/06/2024

To
The Register
University of North Bengal,
Raja Rammohunpur, NBU
Darjeeling -734013
West Bengal

Sub: Submission of Summary of the Feedback taken on Syllabi from Students and Teachers for the Session 2018-2019

Respected Sir,

This is to bring to your kind attention that Darjeeling Government College has taken feedback from the students and Teachers for the Session 2018-2019. In regards to this feedback submitted to the College, herein is attached the outline of the summary of the feedback received, for your kind consideration and necessary action.

The feedback from the students has a satisfactory and positive response to the syllabi and allied issues, albeit there is scope for modifications for its wider applicability. The introduction of career-oriented courses and skill development courses for wider job opportunities will be welcomed by the students.

The teacher's feedback also had a positive response to the syllabus and expressed their satisfaction. The syllabus can impart subject-specific information to the students and help them to go for their higher studies.

However, the introduction of the skill and job-oriented courses is the need of the hour, as felt by the teachers.

As the Affiliating University, I anticipate your kind and considerate attention toward the findings observed in the responses mentioned above, and seeks your humble concern by doing the needful.

Thanking You.
With regards,

Officer-in-Charge
Darjeeling Govt. College
Darjeeling-734101





ACTION TAKEN REPORT (2019-2020)

Conducting a student satisfaction survey can also improve communication and build trust between students and teachers. By giving students, a voice and actively seeking their input, educators can demonstrate that they are committed to creating a positive learning environment. This can increase student engagement and motivation, leading to improved academic performance and greater student success. The IQAC conducts a feedback survey after the end of every academic year and the action are taken by the College based on the feedback received. The Covid-19 induced lockdown from March 2020 deterred the College from implementing most of the following actions.

After the feedback reports from the students and the teachers, the following action taken by the College:

1. Most of the students were satisfied with the completion of the syllabus and the study environment of the College.
2. To monitor the progress of students, the Departments were asked to online assessments.
3. To increase the water connections all over the College, especially to the Common Toilets and the washroom of the teachers, the Institution has communicated to the PWD.
4. The Concerned Committees were asked to create more awareness among students regarding the Grievance Redressal Committee, Anti-ragging, and Anti-Sexual Harassment Committee.

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Memo No. 187(1)/U-6/24... Date : 21/06/2024

To
The Register
University of North Bengal,
Raja Rammohunpur, NBU
Darjeeling -734013
West Bengal

Sub: Submission of Summary of the Feedback taken on Syllabi from Students and Teachers for the Session 2019-2020

Respected Sir,

This is to bring to your kind attention that Darjeeling Government College has taken feedback from the students and Teachers for the Session 2019-2020 and 2020-2021. In regards to this feedback submitted to the College, herein is attached the outline of the summary of the feedback received, for your kind consideration and necessary action.

The feedback from the students has a satisfactory and positive response to the syllabi and allied issues, albeit there is scope for modifications for its wider applicability. The introduction of career-oriented courses and skill development courses for wider job opportunities will be welcomed by the students.

The teacher's feedback also had a positive response to the syllabus and expressed their satisfaction. The syllabus can impart subject-specific information to the students and help them to go for their higher studies. However, the introduction of the skill and job-oriented courses is the need of the hour, as felt by the teachers.

As the Affiliating University, I anticipate your kind and considerate attention toward the findings observed in the responses mentioned above and seek your humble concern by doing the needful.

Thanking You.

With regards,

Principal
Officer-in-Charge
Darjeeling Government College
Darjeeling-734101

Received
12.8.24

University of North Bengal
Registrar's Office



ACTION TAKEN REPORT (2020-2021)

The College was closed and the classes were held online from March 2020 to October 2021. The college reopened in November 2021 after the lockdown.

- The sudden and unexpected complete lockdown presented the need for new methods of teaching and learning and was emphasized by the College in case of any future epidemics.
- The need to maintain hygiene was felt after the Covid, hence sanitation was given top priority in the following months.
- The College felt the need for a medical room for any kind of medical assistance. Hence a proposal was put forward for same.
- For the Completion of the syllabus on time and the regular internal assessment to help the students get the flow of learning after the COVID lockdown, the teachers were asked to take extra care apart from the regular.
- No major actions were taken during this period.



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Memo No. 185(1)U-6/24..... Date: 21/06/2024

To
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Sub: Submission of Summary of the Feedback taken on Syllabi from Students and Teachers for the Session 2020-2021

Respected Sir,

This is to bring to your kind attention that Darjeeling Government College has taken feedback from the students and Teachers for the Session 2019-2020 and 2021-2021 collectively. In regards to this feedback submitted to the College, herein is attached the outline of the summary of the feedback received, for your kind consideration and necessary action.

The feedback from the students has a satisfactory and positive response to the syllabi and allied issues, albeit there is scope for modifications for its wider applicability. The introduction of career-oriented courses and skill development courses for wider job opportunities will be welcomed by the students.


The teacher's feedback also had a positive response to the syllabus and expressed their satisfaction. The syllabus can impart subject-specific information to the students and help them to go for their higher studies. However, the introduction of the skill and job-oriented courses is the need of the hour, as felt by the teachers. The lockdown due to Covid-19 has forced the education system to open new avenues for online mode of teaching felt by all the teachers.

As the Affiliating University, I anticipate your kind and considerate attention toward the findings observed in the responses mentioned above and seek your humble concern by doing the needful.

Thanking You.

With regards,

Officer-in-Charge
Darjeeling Government College
Darjeeling-734101


12.8.24